

**Baybees Rental Terms and Conditions**

1. Payment must be received in full in order to confirm your rental for the agreed upon duration (including any delivery charges)
2. Cancellation or shortening of a rental contract after the contract period has commenced does not warrant any refund whatsoever to you, the customer.
3. Should Baybees cancel for whatever reason, monies paid will be refunded back to you the customer.
4. Baby equipment shall be rented out subject to availability.
5. Once we have confirmed availability to you, the customer, in writing and have received monies due, Baybees will send confirmation via email of the rented items.
6. We reserve the right to refuse any booking.
7. Prices are subject to change without notice, but will be honoured at the time of your booking submission.
8. Delivery charges and areas covered:

<b>Area/s</b>	<b>Delivery and Collection fee o/w</b>
Plettenberg Bay	Free
Keurbooms	R70-00
Natures Valley	On request
Tsitsikamma area	On request
Knysna/Belvidere	R100-00
Sedgefield	R150-00
Wilderness	R180-00
George	R210-00

*(The above fees are based on a one way basis. Note that delivery and collection fees may vary at any time due to fuel price fluctuations)*

9. Deliveries and collections will take place between 08h30 – 13h00 on weekdays. (Unless by prior arrangement)
10. Additional fees apply for deliveries on a Sunday and public holidays.
11. Payments must be paid via bank deposit (a credit card facility is provided at the storage location) and monies must reflect in our account before rental equipment will be released.

Banking details:

Tamzon Pile

FNB A/c number: 60144216658

Branch code: 250655

12. You are able to cancel or amend your contract 10 days before the rental is due to commence, where 40% will be refunded back to you. Should you cancel within 5 days before the start of your contract 10% will be refunded. (Baybees reserves the right to alter cancellation/penalty fees during peak seasons i.e. Dec/Jan, Mar/Apr)

13. Amendments can be made free of charge 7 days before the start of your contract, thereafter a 25% fee will be charged for processing any amendments.
14. Any cancellations or amendments must be made in writing.
15. Where items are being delivered please make sure that someone is available at the place agreed upon to receive the items, all efforts will be made on our side to contact you of the delivery and a note will be left, but goods will remain in Baybees possession until such time an alternative arrangement can be made. We reserve the right to charge any additional delivery costs.
16. Equipment must be returned on the last date of the hire in the same condition in which it was rented to you (allowance provided for wear and tear). Should items be returned late, we will be entitled to charge any additional amounts necessary.
17. You shall have the following responsibilities:
  - 16.1 to check the equipment upon delivery to ensure that it is not damaged, it is in good working order and it is fit for the purpose for which you intend to use it. If this is not the case you must notify us immediately and we shall endeavour to replace the equipment within 24 hours;
  - 16.2 to carefully read the instructions that we shall supply with the equipment prior to its use and to follow the instructions at all times whilst using the equipment;
  - 16.3 to take care of and ensure the safekeeping of the equipment;
  - 16.4 to use the equipment in a safe and sensible manner and in accordance with both the purpose for which it was supplied and the manufacturer's instructions.
18. If the equipment we deliver is not what you ordered or is damaged or defective we shall have no liability to you unless you notify us in writing at the following email address ([info@baybees.co.za](mailto:info@baybees.co.za)) immediately upon the delivery of the equipment in question.

If you leave your order at a car hire office for us to collect, Baybees will not be held responsible should the equipment go missing from said office. You will be liable for the replacement cost of the equipment in this event.

Save as precluded by law, we will not be liable to you for any indirect or consequential loss, damage or expenses (including loss of profits, business or goodwill) howsoever arising out of any problems you notify to us under this condition and we shall have no liability to pay any money to you by way of compensation other than to refund to you the amount paid by you for the equipment in question.

Notwithstanding the foregoing, nothing in these terms and conditions is intended to limit any rights you might have as a consumer under application local law or other statutory rights that may not be excluded nor in any way to exclude or limit our liability to you for any death or personal injury resulting from our negligence.

Baybees will not be liable to you for any indirect or consequential loss, damage or expenses (including loss of profits, business or goodwill) arising from the use of our equipment. The use of our equipment is carried out at your own risk.
19. We shall have no liability to you for any failure to deliver equipment you have ordered or any delay in doing so or for any damage or defect to equipment delivered that is caused by any event or circumstance beyond our reasonable control including, without limitation, strikes, lock-outs and other industrial disputes, breakdown of systems or network access, flood, fire explosion or accident.

## Baybees Terms and Conditions for Rentals

20. We try to be as accurate as possible in providing details and descriptions of the rental equipment for hire. The rental equipment hired by you will match the written description of the rental equipment on our website, however they may not necessarily match the photographs shown on our website.
21. Monthly rates on request.